

May 6, 2019

Dear CPS Energy Customer,

Thank you for being our customer. We want to give you an update on a project to improve reliability and provide additional electric capacity to homes and businesses in your area. We are constructing a new substation and rebuilding an existing high-voltage power transmission line.

Construction of the substation began in early 2018 near S Presa and IH 37 Access Rd. Our contractor, Southeast Power Corporation, will start work on the high-voltage transmission line during May 2019. We estimate it will take about eight (8) months to complete the installation of new foundations, towers and wires.

The transmission line begins at our Braunig power plant. The transmission lines and infrastructure associated with this project are located within easements or street right-of-way. The project is described in detail on the enclosed brochure.

The Southtown Transmission Loop project is important because it supports customer growth and improves reliability to existing customers in your area. If you have any questions about the project, please contact me at **(210) 353-4933**.

We appreciate your patience and your understanding while we complete the substation and transmission lines. Thank you for being our customer.

Sincerely,

Basileo D. Rocha, P.E. Project Manager II Project Management & Process Improvement CPS Energy

Enclosure